










## Is your property manager getting you the best return on investment?

Ask any experienced investor, and they are bound to have at least one story about a property manager who didn't do due diligence on a tenant, failed to do regular inspections, made no effort to stay in contact, ignored maintenance requests, or refunded the bond early despite the damage. At Rental Results we know because we hear them all the time.

The right property manager is worth their weight in gold to an investor. Having someone experienced looking after your asset, taking care of the day-to-day management, building a great relationship with your tenants and dealing with any issues that arise can save you a lot of time – and headaches.

### How can you spot a great property manager?

By having high expectations. As a landlord, you should be able to expect your property manager to:

-  Work in a specialised property management division with a dedicated accounts team
-  Maintain regular communication with you outside of inspections and maintenance requests
-  Look after your tenant and ensure maintenance requests are carried out promptly
-  Conduct inspections every 3-4 months and supply a detailed report with photos of your property
-  Promptly follow up if a tenant slips behind in rent
-  Give you guidance on how to attract best tenants, improve your rental return, market your property and minimise vacancies
-  Communicate with their team, so if your property manager isn't available you have other great property managers ready to help

At Rental Results, we take our role of safekeeping one of your most valuable assets seriously. As property investors ourselves, we know you don't want a one-size-fits-all property management service, instead you want personalised service that protects your largest investment and maximises your financial returns.

With more than 14 years experience as property managers, we know the key to successful property management is communication. That's why our focus is – and always will be – on developing strong relationships with our property owners and tenants alike.

Whether you are a first-time investor who is understandably nervous about who to trust, or you've been in the game a while and know how hard it can be to find the right property manager, we can help. **Call us today on (07) 3123 7373** to find out just how easy it can be to switch to property managers who have your best interests at heart.

**Mention DEAN PROPERTY TEAM to receive one month's free management.**

### Need an unbiased opinion on a current or potential investment property?

If you're looking to purchase a new investment property, we provide a **COMPLIMENTARY investors support service** to help you understand the market and likely rental return. It doesn't matter which agency you purchase through, we can provide you with statistics on vacancy rates of properties and an appraisal on comparable properties to make sure you get the best possible rent.

